



INTEGRATED POLICY

(QUALITY, HEALTH AND SAFETY AND ENVIRONMENT)

The Management of Contract Srl considers it of strategic importance to ensure and pursue the quality of the product/service provided and the consequent satisfaction of customers and stakeholders, while maintaining high levels of occupational health and safety, environmental protection and sustainability.

Accordingly, the Management defined the following objectives to be pursued:

- **Provide a product/service with a level of quality that completely satisfies the needs and expectations of the customer and stakeholders, in order to achieve and maintain the company's high level of image and market positioning with respect to its competitors.**
- **Ensure the continuity and improvement of the level of products/services, preventing and eliminating injuries and risks to the health and safety of workers, contractors and other stakeholders, with full respect for the environment, prevention of environmental pollution and corporate sustainability.**

In order to pursue these objectives, the Management undertakes to make available organisational, technological, instrumental and economic resources to maintain and improve its integrated management system for quality, health and safety, environment and sustainability in compliance with the ISO 9001, ISO 45001 and ISO 14001 international standards by respecting the following commitments:

1. Analyse the context, factors and stakeholder needs for quality, safety and the environment in order to identify risks and opportunities and adopt the appropriate measures to reduce risk or develop opportunities.
2. Define objectives and programmes for product/service quality, occupational health and safety and the environment in line with the policy in order to pursue the continuous improvement of the integrated management system.
3. Develop environmental objectives and programmes that are consistent with this policy and appropriate to the business's purposes and the context in which it operates, also considering the nature, scale and environmental impacts of its activities.
4. Provide safe and healthy working conditions for the prevention of work-related injuries and illnesses.
5. Implement a concrete commitment to environmental protection, including pollution prevention and other specific commitments relevant to the context.

6. Assess risks in order to eliminate hazards and prevent and reduce risks to the occupational health and safety of workers and stakeholders.
7. Apply operational criteria for implementing prevention and protection measures that give priority to: the elimination of dangers; the replacement of sources of danger; the implementation of technical/design or administrative measures or the reorganisation of work; the use of suitable personal protective equipment.
8. Involve workers and contractors where possible in appropriate manners and forms in actions to improve safety and environmental protection, with particular attention to the reporting of injuries, accidents and risky situations in order to assess and resolve them.
9. Raise awareness and train all operating personnel on the importance of everyone's role in ensuring the pursuit of the commitments set out in this policy and compliance with legal requirements, standards and the procedures of the integrated system.
10. Ensure the commitment to the consultation and participation of workers and their representative.
11. Pursue continuous improvement of the integrated management system in accordance with ISO 9001, ISO 45001 and ISO 14001, in order to boost performance in terms of quality, the environment, occupational health and safety and sustainability.
12. Ensure that the machinery and equipment adopted, the workplaces, the operating methods and organisational aspects are implemented in a manner that complies with the regulations in force, in order to safeguard the health and safety of workers, contractors and third-party suppliers while at the same time guaranteeing protection from environmental pollution.
13. Identify and examine any customer reports, non-conformities, injuries, near misses or dangerous situations in order to improve, implementing appropriate corrective and improvement actions with respect to the service/product provided, as well as to the management system.
14. Ensure compliance with current laws regarding the product/service, occupational health and safety, the environment, traceability and other requirements voluntarily adopted by the company.
15. Annually review the context in which the company operates, including its risks and opportunities, in order to assess the continued suitability, adequacy and effectiveness of the Integrated Policy and Objectives and implement appropriate continuous improvement actions.
16. Ensure a commitment to company sustainability based on compliance with the standards set by the following certifications: ISO 9001, ISO 14001 and ISO 45001.

This Integrated Quality, Safety and Environment Policy is maintained as documented information, communicated within the organisation and made available to workers and stakeholders.